

glass dharma

RETURN FORM FOR EXCHANGE, REFUND OR CREDIT

SECTION 1

*First Name:

*Last Name:

*Address 1:

Address 2:

*City:

*State/Province:

*Postal Code:

*Country:

*Phone:

*Email:

INSTRUCTIONS

- Giving us complete information will help us serve you more quickly and accurately
- Return any unwanted straws in a sturdy corrugated box. Old newspapers work great as a protective filler.
- Fill out all applicable sections of this form on screen. Print it and include with your return.
- If this is an exchange, use the 3rd section to tell us what you want.
 - Stock numbers can be found on the "Straws", "Straw Sets" and "Accessories" pages of our website.
 - OR –
 - If you are unable to determine the stock number, help us by filling out the "Styles", "Diameter", "Length" and "Dot Color" for each straw or straw set.
- Use the comments fields in section 4 for any detailed information.

SECTION 2

*Purchased From: (Mark with an "x")	<input type="checkbox"/> GlassDharma	<input type="checkbox"/> Amazon	*This is a return for: (Mark with an "x")	<input type="checkbox"/> Credit
	<input type="checkbox"/> Brick & Mortar store	<input type="checkbox"/> Other online retailer		<input type="checkbox"/> Refund
	<input type="checkbox"/> Was a gift	<input type="checkbox"/> Don't know		<input type="checkbox"/> Exchange

NOTE: A credit card or PayPal email address is required for all exchanges and refunds except for defective merchandise. If credit card or PayPal name and address is different that what was entered above, please leave in the comments below.

Credit card number: Expiration Date: CVV:

PayPal email address:

SECTION 3

	Stock number		Style		Diameter		Length		Dot Color
1st straw:	<input type="text"/>	-OR-	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>
2nd straw:	<input type="text"/>	-OR-	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>
3rd straw:	<input type="text"/>	-OR-	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>
4th straw:	<input type="text"/>	-OR-	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>	+	<input type="text"/>

Styles	Diameters	Lengths	Colors
Simple Elegance	7mm OD (2.5mm ID)	6.25"	Red Amber
Beautiful Bends	7mm OD (4mm ID)	8"	Green Clear
Decorative Dots	9.5mm OD	9"	Blue Black
	12mm OD	10"	
	14mm OD	Custom	

SECTION 4

Comments:

SURVEY: We'd like to know how helpful this form is, and of course any suggestions you may have to improve this process.